

**Diagnostic****Price: \$15.00**

A Diagnostic includes a thorough evaluation of the computers' hardware and software to determine the cause of any reported problems. Diagnostics take 24 hours for completion and Diagnostic fees are waived if any necessary repairs are completed on the computer.

**Standard Labor Rate****Price: \$15.00 per 15 minutes**

Labor rates are billed in 15 minute increments for any necessary work performed during a repair. An estimate will be provided prior to work being performed for repair.

**Scheduled Appointment with Technician****Price: \$45.00 per 30 minutes**

A scheduled appointment allows for one on one dedicated time with a technician to setup specific computer configurations, Software training, or to go over in detail the results of a repair. Appointments are billed in 30 minute increments and must be scheduled in advance.

**Warranty Service****Price: \$0.00**

Certified Technicians will perform warranty repairs on Apple, Dell, and HP business class computers. Computers must be left at the Computer Store Service Center for the duration of the repair.

**New PC Computer Setup****Price: \$60.00**

New PC Setup Includes the initial setup of Windows, Critical Widows updates and Service Packs, Antivirus software, and any additional software supplied by the customer.

**New Mac Computer Setup****Price: \$40.00**

New Mac Setup Includes the initial setup of Mac OSX , Critical OSX updates, and any additional software supplied by the customer. Excludes the Installation and setup of VMware, Parallels, or Bootcamp.

**Data Recovery Fee****Price: \$60.00**

Disk Image of Hard drives and restore of personal data to an external drive. The USF Computer Store is not liable for any data on the customers unit. Any attempt to recover data does not guarantee that all data will be recoverable, and that the data recovered will not be corrupted. It is the customers' liability to ensure that all data is backed up before service of the unit begins.

**OS Reinstall with Data Recovery****Price: \$90.00**

Includes the installation of Windows, Critical Widows updates and Service Packs, Device Drivers, Antivirus software, and any additional software supplied by the customer with a backup and restore of personal files. The USF Computer Store is not liable for any data on the customers unit. Any attempt to recover data does not guarantee that all data will be recoverable, and that the data recovered will not be corrupted. It is the customers' liability to ensure that all data is backed up before service of the unit begins.

**OS Reinstall without Data Recovery****Price: \$60.00**

Includes the installation of Windows, Critical Widows updates and Service Packs, Device Drivers, Antivirus software, and any additional software supplied by the customer

**VMware Setup****Price: \$60.00**

Installation and configuration of VMware with Microsoft Windows, Critical windows updates, Antivirus software and any additional software supplied by the customer

**Parallels Setup****Price: \$60.00**

Installation and configuration of Parallels with Microsoft Windows, Critical windows updates, Antivirus software and any additional software supplied by the customer.

**Bootcamp Setup****Price: \$60.00**

Installation and configuration of Bootcamp on Mac with Microsoft Windows, Critical windows updates, Antivirus software and any additional software supplied by the customer.

**Installation of SAS Software****Price: \$60.00**

Includes troubleshooting and Installation of SAS